Training

The company conducts at least annual training on the Quality Policy and Program as well as Operating Procedures & Customer Quality Requirements.

Quality Management Process

Personnel

The company employs two full time corporate Quality Managers as well as site level Quality Coordinators and Technicians.

Specifications

The company's Quality
Management Program is
focused on maintaining
compliance with relevant
specifications including AAR
M-1003, Customer
Specifications, AWPA and
AREMA Standards.

Documentation

The company maintains standardized Operating & Quality Procedures as well as records of Quality Testing and Statistical Analysis.



External Audit

The company's facilities host multiple External Audits each year by AAR and ISO 9001 registrars as well as Customer Quality Audits and Inspections.



Internal Audit

Quality Managers conduct annual Internal Audits based on AAR M-1003 standards in addition to ongoing monitoring of quality data and statistics